

Arcimoto 2023 FUV Limited Warranty

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH YOUR VEHICLE. This warranty does not cover incidental or consequential damages, such as loss of use of the vehicle, inconvenience, commercial loss (including loss of pay or revenue), or other damages, including, but not limited to, transportation, lodging or personal costs.

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS EXPRESS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you (the owner) specific legal rights, and you may also have other rights which may vary from state to state.

The performance of necessary repairs is the exclusive remedy under this warranty or any implied warranties. Arcimoto does not authorize any person to create for it any other warranty, obligation, or liability in connection with this vehicle.

GENERAL INFORMATION

At Arcimoto, we will make any repairs or replacements necessary to correct defects in material or workmanship arising during the warranty period without charge to the owner. All we ask is that the FUV is properly maintained and cared for, and that it is presented to an authorized Arcimoto Service Center at the owner's expense for warranty repairs.

Please note the difference between "defects" and "damage" as used in this warranty. Defects in materials and workmanship are covered for the period specified. However, Arcimoto has no control over damage caused by circumstances including, but not limited to, collision, misuse, and lack of or improper maintenance. Therefore, as outlined further below, damage for these and other reasons is not covered by this warranty.

WHO IS THE WARRANTOR

ARCIMOTO, INC, warrants all parts of the 2023 FUV vehicle supplied by Arcimoto, except for those listed in the section “WHAT IS NOT COVERED.”

Warranty Service Contact Information:

ARCIMOTO, INC - World Headquarters: 2034 West 2nd Ave., Eugene, OR, 97402

- phone: **(541) 780-0032**
- email: **support@arcimoto.com**

To meet your service needs, your authorized Arcimoto Service Center employs factory trained staff using the latest diagnostic and service techniques.

24-Hour FUV Support:

For Technical Support please contact Arcimoto Service at **(541) 780-0032**. If towing is needed, Arcimoto will reimburse the customer up to \$150 in towing expenses. Please submit a copy of the invoice to **ap@arcimoto.com**.

VEHICLES COVERED

Arcimoto warrants to the original owner of a new FUV that any authorized Arcimoto Service Center will make any repairs or replacements necessary to correct defects in material or workmanship arising during the warranty period.

This warranty is provided to the original owner of a new FUV originally manufactured and sold by Arcimoto in the United States. This warranty is generally transferable to subsequent owners of the vehicle at any time ownership is transferred without action on the part of the owner, except that this warranty is not transferable (but is VOID) if the vehicle is registered outside of the United States.

THE WARRANTY BEGINS

The warranty period begins on the date the vehicle is delivered to the first retail buyer or put into service (such as by lease or otherwise), whichever is earlier.

FOR HOW LONG AND WHAT IS COVERED

The coverage period is for 36 months or 36,000 miles, whichever occurs first.

The warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new vehicle supplied by Arcimoto, subject to the exclusions listed in the section “WHAT IS NOT COVERED.”

Parts replaced under warranty will be covered for the balance of the warranty.

REPAIRS MADE AT NO CHARGE

Warranty repairs will be made at no charge for parts or labor. Note that tires are covered by a separate warranty issued by the tire manufacturer. In this case, there may be certain charges as described in the separate tire warranty.

PARTS REPLACEMENT

Any needed parts replacement will be made using Arcimoto-approved new or re-manufactured parts. Replacement parts are only to be provided by Arcimoto or an Arcimoto-approved dealer or manufacturer. The decision whether a part should be repaired or replaced will be made by Arcimoto.

Arcimoto reserves the right to make changes at any time, without notice, to production or service parts in their specifications, colors, or materials, including those used for warranty repairs. As a result, replacement parts may not exactly match the original vehicle part. All replaced parts or other components are the exclusive property of Arcimoto unless otherwise provided under applicable law.

OBTAINING WARRANTY SERVICE

Any authorized Arcimoto Service Center of the owner's choice will perform warranty repairs or replacements. The FUV must be delivered to an authorized Arcimoto Service Center during normal service hours, at the owner's expense.

A reasonable time should be allowed after taking the FUV to an authorized Arcimoto Service Center for performance of the repair. Occasionally, delays in repairs occur due to back-ordered parts and other circumstances outside Arcimoto's control. Delays occurring for such circumstances will not be considered an unreasonable performance of the repairs.

MAINTENANCE, DATA ACCESS, AND RECORDS

It is the owner's responsibility to maintain the FUV according to the Maintenance Schedule outlined in the Owner's Manual. All maintenance services must be accomplished to keep the warranty coverage valid.

When requesting service or repair work under this warranty, the owner must present to the authorized Arcimoto Service Center evidence that the periodic servicing requirements have been accomplished. These receipts should be transferred to each subsequent owner of the FUV.

If the owner has a warranty claim and electronic records indicate that the FUV has received the required servicing, the authorized Arcimoto Service Center will perform the warranty work without charging for parts and labor.

WHAT IS NOT COVERED

General Exclusions

This warranty does not cover damage, failures, or corrosion resulting directly or indirectly from or caused by:

- Failure to operate the vehicle in accordance with the Owner's Manual;
- Abuse, misuse, or neglect, including overloading or driving the vehicle over curbs, off-road or for racing;
- Failure of a component not covered by warranty;
- Theft, vandalism, war, terrorism, civil insurrection, or riot;
- Environmental conditions, including UV/sun damage, stone chipping or other road debris, tree sap, chemical fallout (acid rain), animal or insect droppings, salt from sea air, salt or other materials used on roads, hail, windstorm, lightning, earthquake, freezing, heat, flood, snow, ice, or debris falling on the vehicle from any environmental condition, or water contamination;
- Accident, collision, fire, or explosion;
- Repairs performed by anyone other than an authorized Arcimoto service facility;
- Use of replacement parts not provided or approved by Arcimoto;
- Glass breakage, unless resulting from defects in material or workmanship;
- Noise, vibration, cosmetic conditions (including dings, dents, chips, or scratches) and other deterioration caused by normal wear and tear;
- Damage caused by a car wash or by using a pressure washer;
- Loss of battery energy or power over time or due to or resulting from battery usage (which is normal wear and tear);
- Failure to maintain energy levels with both 12v and HV batteries within the vehicle in accordance with all recommendations by Arcimoto. referenced in, but not limited to, the User Manual, FUV Maintenance Quick Reference Guide.
- Using the vehicle as a stationary power source;
- External devices that can be plugged into the USB ports of the FUV.

This warranty does not cover stickers, vinyl, decals or other surface decorations or signage.

Alteration or Modification

This warranty does not cover damage, failures, or corrosion resulting directly or indirectly from or caused by:

- Alteration, tampering, or improper repair;
- Installation of non-Arcimoto approved accessories, components, or software;
- Improper installation of any Arcimoto approved aftermarket accessory or component;
- A vehicle whose odometer mileage has been altered, or the odometer repaired or replaced and the actual vehicle mileage cannot be correctly and readily determined.

Salvage Title

This warranty does not apply to any vehicle, and is rendered VOID, if the vehicle is (or ever has been) issued a “salvage” or similar title, including, but not limited to, junk, scrap, rebuilt or flood titles under any state law, or has ever been determined to be a “total loss” or equivalent by any insurance company (such as a cash payment in lieu of repairs) because a determination was made that the cost of repairs exceeded the actual cash value of the vehicle.

Lack of or Improper Maintenance or Repairs

This warranty does not cover damage, failures, or corrosion resulting directly or indirectly from or caused by:

- Lack of performance of maintenance services as outlined in the Owner’s Manual;
- Fluids or lubricants that are contaminated or that do not meet the specifications outlined in the Owner’s Manual;
- Use of parts not equivalent in quality or design to parts supplied or approved by Arcimoto.

Maintenance Service Expense

This warranty does not cover normal maintenance services such as cleaning, polishing, wheel alignment, headlight aiming, replacement of windshield wiper inserts, lubricants, or worn brake components.

This warranty does not cover windshield damage caused by an unmaintained or damaged windshield wiper blade.

Tires

Tires are covered by a separate warranty issued by the tire manufacturer.